

Response to: Request for Proposal 23-72023

Operational Verification and Validation Services (OV&V)

Presented to:

State of Indiana

The Indiana Family and Social Services Administration (FSSA), **Office of Medicaid Policy and Planning (OMPP)**

Submitted by:

First Data Government Solutions, LP (FDGS)

JoAnne Jackson, Sr. Sales Executive

(203) 613-5048 | joanne.jackson@fiserv.com

August 12, 2022

Cost Proposal Narrative

[fiserv.com](https://www.fiserv.com)

fiserv.

Cost Proposal Narrative

First Data Government Solutions, LP (FDGS) is pleased to present our Cost Proposal, based on the services requested in Request for Proposal 23-72023. FDGS agrees that our cost proposal is firm and will remain open for a period of not less than one hundred eighty (180) days from the date of award issuance.

Our cost proposal offers the State of Indiana the best value: we propose the right size team with staff experienced in providing OV&V services to OMPP.

FDGS provides the completed **Attachment D – Cost Proposal** as a separate Excel workbook. According to the instructions for Attachment D within the Library of Attachments, we have filled in Respondent Name and the Office, Personnel and Yearly tabs. We have verified that all Office and Personnel cost subtotals and the **Total Bid Amount** correctly populated on the Cost Proposal Summary tab.

The FDGS Team for OV&V services that we present in the technical response includes experienced staff with the skills in project management, communication management, and both business and technical analysis to effectively complete the required deliverables for this bid.

We bring OMPP stakeholders value through our staffing, which includes:

- A skilled team of OV&V consulting experts
- An OV&V team with both business and technical specialists bringing decades of experience in project management, business process analysis, system development, and software assessments

All of which means we offer the State of Indiana a team focused on the highest levels of quality, oversight and the most cost-effective delivery of OV&V services for OMPP.